Training: Microsoft

MS-721T00: Plan, configure, and manage collaboration communications systems with Microsoft Teams

Microsoft Partner

TRAINING GOALS:

MS-721T00 prepares IT professionals to become Collaboration Communications Systems Engineers. Participants will learn how to plan, configure, deploy, manage, and troubleshoot Microsoft Teams-based collaboration systems, including Teams Phone, Microsoft Teams Rooms, Teams Premium, and other certified devices. Learners will engage in hands-on labs and real-world scenarios that emphasize secure collaboration practices.

Audience Profile:
Collaboration Communications Systems Engineers are responsible for planning, deploying, configuring, maintaining, and troubleshooting collaboration communication systems that include Microsoft Teams Phone, Microsoft Teams meetings, Microsoft Teams Premium, Microsoft Teams Rooms, flexible workspaces, and other certified and supported devices.

Skills earned upon completion:

- Design collaboration communications systems in Microsoft Teams
- Manage collaboration communications systems in Microsoft Teams

CONSPECT:

- Plan and design Teams collaboration communications systems
  - Module 1: Introduction to Teams meetings and calling
  - Module 2: Plan for Microsoft Teams Phone
  - Module 3: Plan for Microsoft Teams Rooms and shared meeting spaces
  - Module 4: Plan for Teams Phone PSTN connectivity
  - Module 5: Plan for Teams devices
  - Module 6: Plan and manage network requirements for Teams
  - Module 7: Plan for governance, security, and compliance for collaboration systems
- Manage Teams collaboration communications systems

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- Module 1: Manage meetings and events experiences
- Module 2: Guided project - Create and assign Teams policies to meet business requirements in Microsoft Teams
- Module 3: Configure and deploy Teams Phone
- Module 4: Configure, deploy, and manage Teams devices
- Module 5: Manage, monitor, and troubleshoot Teams Phone
- Module 6: Manage Teams Phone System voice and calling policies
- Module 7: Troubleshoot audio, video, and client issues
- Module 8: Monitor and optimize collaboration communications systems

REQUIREMENTS:

Microsoft 365 and Microsoft Teams knowledge. Networking, telecommunications, and audio/visual basics. Identity and access management basics.

Difficulty level



CERTIFICATE:

The participants will obtain certificates signed by Microsoft (course completion).

This course will help prepare you for the **Microsoft 365 Certified: Collaboration Communications Systems Engineer Associate** certification exam (Exam MS-721), which is available through the Pearson VUE test centers.

TRAINER:

Microsoft Certified Trainer (MCT)

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